



Trent Lakes Fire Rescue

2021 Firefighter Recruitment

Guide

760 County Rd 36
Trent Lakes ON K0M 1A0
705-738-3800 ext 230 fire@trentlakes.ca



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Volunteer Firefighter Applicants:

Thank you for your interest in Trent Lakes Fire Rescue. This information package contains all the relevant information associated with Trent Lakes Fire Rescue Volunteer Firefighters including the steps involved in the recruitment process for this position.

Trent Lakes Fire Rescue is what is commonly referred to as a “composite” fire department. This means that our firefighting staff is comprised of both full-time (Fire Chief, Deputy Fire Chief, Fire Prevention/Training Officer, Fire Administrator) and Volunteer Firefighters. When at full complement, sixty (60) volunteers.

The department provides 24-hour emergency response to the community in the following areas;

- Medical response
- Fire suppression
- Technical Rescue
- Hazardous material awareness level response
- Technician level ice and water rescue
- Remote locations (boat/atv)
- Vehicle extrication
- Public hazards

If you are selected to become a member of the Trent Lakes Fire Rescue, you will be expected to participate in the department’s Public Fire Safety Education Program and various other public relations activities. As a condition of employment, you will also be expected to participate in the department’s Comprehensive Training Program. You are expected to attend a minimum of 50% of paged calls as well as attend a minimum of 60% of scheduled training sessions.

Although the position is referred to as “Volunteer Firefighter”, you will receive remuneration for your service with Trent Lakes Fire Rescue as outlined in our Memorandum of Understanding.

The job requires commitment, devotion, compassion and above all, a desire to serve your community. With this being said, the rewards of being a volunteer firefighter far outweigh the demands of the position.

Please review this package in its entirety and should you have any questions regarding this position or the recruitment process we would be more than happy to assist you.

Steve Brockbank,



Director of Emergency Services/Fire Chief

TRENT LAKES FIRE RESCUE JOB DESCRIPTION

POSITION: Volunteer Fire Fighter	
REPORTS TO: Captains of the Department	DATE: February 2021
THIS JOB DESCRIPTION IS: <input type="checkbox"/> NEW <input type="checkbox"/> EXISTING <input checked="" type="checkbox"/> REVISED <input type="checkbox"/> RESCINDED	

JOB SUMMARY:

A Trent Lakes firefighter is required to have the desire to help people and give back to the community by responding with courage, dedication, compassion and have a willingness to learn new skills and face new challenges.

The firefighter serves the community by responding to a wide variety of situations, ranging from emergencies that immediately threaten life or property to routine citizen requests for information or assistance. They follow the policies and procedures of the Trent Lakes Fire Rescue and work within all Standard Operational Guidelines/Procedures, regulatory acts and health and safety guidelines. The firefighter works under the supervision of a fire officer(s) and is expected to perform effectively as part of a highly trained and professional team.

Firefighters are required to respond to calls for emergency assistance including but not limited to fires, medical emergencies, motor vehicle accidents, water/ice rescue, and hazardous material incidents. In addition to emergency response and training, firefighters participate in fire prevention, public education, community events and fundraising functions.

The firefighter must be committed to respond to calls day or night, weekends, and holidays, with the unforeseen potential for extended durations above and beyond.

DUTIES AND RESPONSIBILITIES:

- Respond to and actively participate in the delivery of all fire protection, education and prevention services, through the effective assignment of equipment and apparatus;
- Responsible for the care, maintenance and cleaning of all fire assets including but not limited to apparatus, equipment, and station(s);
- Advise the Captain(s) of any required repairs and maintenance items pertaining to apparatus, equipment and stations;
- Responsible for all firefighting duties necessary to save life, protect property and preserve the environment including fire suppression.



- Responsible for the continuity of information as per the organizational chart.
- Interprets, clarifies, understands and carries out firefighters' duties in a timely and efficient manner.
- Required to complete and submit all reports and other documents in a timely matter for office recording.
- Work in compliance with the Occupational Health and Safety Act, Section 21 Guidance Notes, Fire Marshal's Guidelines, Highway Traffic Act, WHMIS, municipal by-laws, applicable legislation, regulations, statutes, departmental policies/procedures/practices, operational guidelines, and perform safe work practices;
- Attend training and meetings as scheduled and/or requested.
- Assist in determining the cause of fires in conjunction with officers.
- Participating in departmental training programs (NFPA programs and other assigned courses) in order to remain current with both new and existing legislation, ensuring that personal development is valued and undertaken, and that departmental fire safety standards are met and professional competence is maintained.
- Any or all other duties as assigned.

HEALTH AND SAFETY:

All Employees are responsible to be aware of, understand and follow Occupational Health and Safety Act, by taking reasonable precautions to protect themselves and fellow workers from health hazards and unsafe situations. Employees are required to follow any Health and Safety policies and procedures established by the municipality.

SUPERVISION:

This position does not supervise others.

CONTACTS:

Internal: With the Captain, District Chief, Deputy Fire Chief, Fire Chief, and co-workers for the purpose of obtaining and sharing information to complete related tasks.

External: With various Federal/Provincial/Municipal agencies and organizations to provide and obtain information. With the general public to provide accurate information, ensuring polite and tactful relations.

WORKING CONDITIONS:

- Exposure to physical and fatal hazards including but not limited to fire and smoke, traffic accidents hazardous materials, unsafe ice and water conditions, electrical shock, heights, and having contact with persons experiencing adverse trauma.
- Expected to work in all types of weather conditions and challenging environments. Incumbents may be required to enter hazardous atmospheres and environments from time to time as well as extreme and adverse outdoor



weather conditions including unfavorable conditions such as noise, dirt, odors, physical hazards and/or health and safety risks.

- Visual and mental concentration with respect to life safety is imperative.
- Ability to be on call days, nights, weekends, holidays with the unforeseen potential for extended durations above and beyond. Must be willing to carry a pager.

JOB KNOWLEDGE

- Mental alertness, mechanical aptitude, ability to get along with others, willingness to perform tasks as assigned, conscientious and dependable, good physical condition, holder of a valid Class "D" license complete with "Z" endorsement or able to acquire license within two (2) years of joining the department or within one (1) year of being promoted to the rank of Firefighter
- Working knowledge of modern firefighting and fire prevention methods, rescue and first aid procedures rules and equipment.
- Knowledge of the Fire Protection and Prevention Act, 1997; Ontario Fire Code;
- Knowledge and skill in safe operation of all types of fire and emergency vehicles, equipment, and safety and protective devices.
- Thorough knowledge of the municipality and surrounding areas and types of infrastructure within municipality.
- Ability to quickly assess and strategically take control and respond to emergency situations; to deal effectively and courteously in all aspects of the position; to demonstrate tact and discretion in handling matters of a confidential or politically sensitive nature and to maintain confidentiality.
- Maintains a sense of public service; strong interpersonal and public relations skills.
- Must be aware of organizational goals, policies, best practices, safety issues, and all department operations and functions
- Preferred qualifications would include NFPA 1001 Firefighter Level 1 and 2, NFPA 472/1072 awareness level, or equivalents. If candidate doesn't currently possess NFPA 1001 Firefighter Level 1 and 2, NFPA 472/1072 awareness level, the candidate will be encouraged to successfully obtain within two (2) years or as scheduling will allow and be approved by the Director of Emergency Services/Fire Chief or Delegate.

KEY PERFORMANCE COMPETENCIES:

- Must be at least 18 years of age.
- Valid Secondary School Graduation Diploma or equivalent.
- Valid Ontario driver's license.
- Valid Vulnerable Sector Screening and Criminal Background Check
- Means of transportation to respond to alarms and attend training
- Medical Certificate – to be completed by Applicant's Doctor;
- Effective comprehension of verbal instructions and directions;
- Ability to learn the operations of all apparatus, equipment and methods used in combating, extinguishing, preventing fires and rescue;



- Ability to successfully obtain First Responder & BLS with AED or equivalent;
- Ability to learn and apply technical information pertaining to fire-fighting;
- Ability to demonstrate tact and discretion in handling matters of a confidential or politically sensitive nature and to maintain confidentiality.
- Ability to wear self-contained breathing apparatus, bunker gear, structural firefighting boots, a helmet and any additional required safety equipment for a prolonged period of time when conducting firefighting and/or investigations where applicable.

PHYSICAL DEMANDS:

- These physical demands are representative of the physical requirements necessary for an employee to successfully perform the essential functions of the job.
- There is a moderate degree of physical skills, coordination and speed required. Occasionally performs intricate or repetitive tasks. Typical activities include lifting (minimum of 50lbs), reaching, sitting, standing, walking, climbing ladders, considerable visual attention to details and movement of average weight materials. Moderate physical and visual strain causing fatigue over sustained periods. This job has some capability to control interruptions and pace of work.

IMPACT OF ERROR

- Must have the ability to endure the mental and physical stress associated with fire and emergency operations, including the requirement to maintain control over dangerous situations with the possibility of loss of life, injury and property;
- Deadlines that are not met could result in legal and long-term action;
- Errors could result in monetary loss to the Municipality;
- Misinterpretation of data or inaccurate information could reflect poorly on the Municipality;
- Decisions have an impact on the department;
- Safety is of major concern; moderate to serious injuries or death could occur if an error is made.

This job description is intended to convey information essential to understanding the scope of the job and the general nature and level of work performed by job holders within this job. But this job description is not intended to be an exhaustive list of qualifications, skills, efforts, duties, responsibilities or working conditions associated with the position.

I have read the job description and understand the job requirements of this position and the expected standards of performance.



RECRUITMENT PROGRAM

Purpose:

Trent Lakes Fire Rescue has developed a program for the recruitment of Volunteer Firefighters. The program serves several purposes;

1. It provides a fair and uniform method of selecting individuals who wish to serve the community as members of Trent Lakes Fire Rescue
2. It provides the potential Firefighter with an opportunity for insight into the Fire Service including the demands, commitment level as well as the rewards.

Program Steps:

The recruitment program has three (3) steps involved in the process. These steps are outlined below.

The order/sequence of the recruitment steps outlined below, may vary from time to time at the discretion of the Director of Emergency Services/Fire Chief or delegate. Should the sequence change, candidates who are contacted to progress in the recruitment process will be made aware of these changes.

STEP ONE – Application Submission

Candidates submit their application to Trent Lakes Fire Rescue. Applications will only be accepted when they are submitted to Trent Lakes Fire Rescue via www.trentlakes.ca/services/fire-rescue/volunteer-firefighter-application-form/ or in person at Nogies Creek Station 4, 760 Peterborough County Rd 36, Trent Lakes.

Please Note: While we thank all candidates for their interest in employment with Trent Lakes Fire Rescue, only those candidates selected for an interview will be contacted.

STEP TWO - Formal Interview

Candidates will be interviewed by a panel of members. At the interview stage you will be asked to provide several pieces of information and documentation including any other documents and/or letters of reference you wish to submit

STEP THREE – Final Review

This is the final stage where all the information gathered throughout the first two (2) stages of the recruitment process are reviewed. Should the candidate be successful and a conditional offer of employment be made, they will be asked to provide to submit certain documentation to the Fire Administrative Assistant no later than two weeks from date of letter. Employment is conditional upon receiving the required documentation and the successful completion of a 40 hour recruit training assessment and testing program.



Candidates who fail to submit all documentation and/or are unsuccessful in completion of the Recruit Training Assessment and Testing Program will be notified. See Section B for further information on required documentation.

• **Part A - Documentation to be submitted after conditional offer made (originals must be provided for verification)**

Documentation	Description
Canadian Police Information Centre (CPIC)	<p>An acceptable report must include Vulnerable Sector Search and must be an original dated within 15 days from date of conditional verbal offer.</p> <ul style="list-style-type: none"> - Due to Covid Protocols you must do the following: <ul style="list-style-type: none"> If you reside in Peterborough County: <ul style="list-style-type: none"> ○ Go to the OPP Vulnerable Sector Check LE220 : http://opp.ca/index.php?id=115&entryid=5eac3209241f6e7dd860cae3 ○ Fill out Vulnerable Sector Form ○ Email opp.peterborough.county@opp.ca copies of this form, letter from Trent Lakes Fire Rescue Police Check(enclosed in package), and two (2) pieces of government issued photo ID. One must be your driver's licence and the other can be passport, hunting licence, blood donors card etc. ○ After submitting, they will review your Vulnerable Sector Check(VSC) and you will receive an email from them with further instructions on how to obtain the VSC from the OPP Peterborough Detachment. If you reside in the Municipality of Kawartha Lakes: <ul style="list-style-type: none"> ○ Please call the Kawartha Lakes OPP at 705-324-6741 option 2. They will instruct you on their process.
Volunteer Firefighter Medical Examination Report (TLFR Form)	<p>Trent Lakes Fire Rescue form to be provided at the time of verbal offer; must be an original dated within 3 months from date of conditional verbal offer, and received prior to corporate orientation.</p> <p>All costs associated with the medical examination report is the sole responsibility of the applicant.</p>
Driver's Licence	<p>Current original must be produced; minimum Ontario Valid Class G. Copy will be made.</p>
Driver's Abstract	<p>3-year Driver's Abstract, an acceptable original as issued by the Ministry of Transportation Licencing Office dated within 15 days from date of conditional verbal offer and received prior to orientation (no more than 5 demerit points and no unpaid fines)</p>



	All costs associated with the driver's abstract report is the sole responsibility of the applicant.
Volunteer Firefighter Employee Confidentiality Form (Trent Lakes Fire Rescue Form)	Volunteer Firefighter Employee Confidentiality Statement
Volunteer Firefighter Recruit Training Assessment and Testing Program Consent Form	Candidates will be required to sign a Release/Waiver for Participation in Recruit Training Assessment and Testing Program. It includes providing the names and contact information for two persons who may be contacted on their behalf in the event of emergency.
Consent for Use of Personal Information (Trent Lakes Form)	Personal Information Form. Your picture will be taken that day for the purpose of producing Fire Service Identification Tags.
Employee Code of Conduct	Trent Lakes Fire Rescue Employee Code of Conduct will be reviewed and provided to candidates. Candidates will be required to sign the Employee Code of Conduct.

• Part B - Selection & Acceptance

The 40 hour recruit training assessment and testing program start date will be announced to successful candidates.

The selection of applicants is based on qualifications as well as the ability and availability to do the job as determined by the results of the recruitment process. We will contact the successful applicants with an offer to undertake a training program in preparation for commencing actions as a volunteer firefighter with the municipality. Upon verbal acceptance, we will forward written confirmation providing a start date. The applicant will be required to sign and return the confirmation letter before undertaking the training program. Successful applicants will be required to attend and successfully complete a recruit training assessment and testing program.

This program takes place on evenings and weekends. The duration of the program will be approximately 40 hours of training.

The following items will be required to be provided or completed before your recruit training commences.

Documentation	Description
Banking Information for Direct deposit (provide)	Void Cheque or Direct Deposit Pre Authorized Transaction Form (obtained from your bank).
Health Card	Copy accepted
Social Insurance Card (SIN)	Original must be produced.
Federal and Provincial Tax	TD 1 Ontario, TD 1 Federal



• **Part C – Written Offer of Employment**

Candidates who receive a **Conditional** Offer of Employment will be asked to submit the documents set out in **Part B**, and within the time-lines set out. The offer of employment remains conditional upon the candidate submitting **all** required documentation to the Fire Administrative Assistant by the established deadlines, and a signed duplicate copy to constitute agreement. If a candidate fails to submit the required documentation, they will not be hired.

General Information

1. Costs

All costs related to obtaining required documentation, certificates and medical examinations, shall be the sole responsibility of the candidates.

2. Confidentiality

All personal information submitted for employment purposes is collected under the Municipal Freedom of Information and Protection of Individual Privacy Act (MFIPPA). No information regarding any applicant will be given without the explicit written permission of the candidate. During the course of their employment Volunteer Firefighters will also have access to and be responsible for records containing confidential information and/or personal information. Volunteer Firefighters must hold such information confidential, except as may be legally required and are not to disclose or release it to any person at any time.

3. Advancement during recruitment process

A candidate may not advance at any step of this recruitment process for a number of reasons, including but not limited to:

- Candidates who knowingly supply false or misleading information.
- Candidates who submit incomplete documentation or fail to submit required documentation.
- Candidates who fail to meet the standards or requirements at any step will not progress.

4. Maintaining or gaining professional credentials

All new Volunteer Firefighters shall be required to:

-successfully pass the requisite 40-Hour Recruitment Training Sessions as scheduled by Fire Rescue personnel

-to obtain a valid Ontario minimum class "D" Driver's Licence with "Z" within two (2) years of joining the department or within one (1) year of being promoted to the rank of Firefighter endorsement.



In addition to emergency response calls, Volunteer Firefighters are expected to attend requisite on-going training offered throughout the year. All employees are required to maintain the credentials required to perform the job. It will be the responsibility of the employee to stay current with 'best practices', to maintain their professional knowledge and credentials, and to attend a minimum of 50% of paged calls and 60% of scheduled training hours in each year.

5. Hours of work and compensation

Volunteer Firefighters are expected to be available for call-out to emergency response calls, as the need or emergency arises. Place of residence and work-location may be a consideration when assigning employees to the respective Stations.

2021 Volunteer Firefighter Wages

Level	
Basic (new hire)	17.18
Advanced (as recommended)	21.30

6. Volunteer firefighter medical certificate

All new employees will be required to submit a Medical Certificate, completed by their physician, as a condition of their employment. It is your responsibility to arrange a medical appointment with your physician to meet the documentation deadline as indicated in Step Three.

7. Canadian Police Information Centre (CPIC) Check

All employees are required to provide a satisfactory Canadian Police Information Centre (CPIC) Check. An acceptable report must include a Vulnerable Sector Search and be an original copy, dated no more than 15 days prior to the date of conditional offer. We will provide a letter that will allow a CPIC Check to be completed by the Peterborough OPP detachment or City of Kawartha Lakes OPP detachment, as applicable to those that need to obtain the CPIC.

8. Withdrawal of application

At any time during the recruitment process, a candidate may withdraw their application. A voluntary withdrawal from the recruitment process must be made in writing to: Trent Lakes Fire Rescue, 760 Peterborough County Rd 36, Trent Lakes ON K0M 1A0, or by emailing fire@trentlakes.ca

9. Contacts

All questions concerning this recruitment process should be directed to the Director of Emergency Services/Fire Chief at 705-738-3800 ext 242.