



## MEDIA RELEASE

### FOR IMMEDIATE RELEASE

Friday, April 30, 2021, Peterborough

# Local Residents to Call Provincial Booking Line for COVID-19 Vaccination Appointments Starting May 3

*Phone Service Available 8 a.m. to 8 p.m. Seven Days/Week*

Peterborough Public Health announced that starting Monday, May 3 local residents can start calling the provincial call centre at **1-833-943-3900** to book COVID-19 vaccination appointments as the local call centre winds down.

“Transitioning vaccine booking to the provincial vaccine booking call centre will streamline the process for Peterborough area residents as we already use the provincial online booking system,” said Dr. Rosana Salvaterra, Medical Officer of Health. “We are grateful for the City’s generous use of its emergency information line during the pandemic, and for the wonderful staff from the City and County of Peterborough who helped thousands of local residents book their vaccination appointments since it opened on March 15.”

The provincial call centre line will be open from 8 a.m. to 8 p.m., seven days per week. Eligible residents can also continue to book online 24/7 by visiting [www.ontario.ca/bookvaccine](http://www.ontario.ca/bookvaccine).

For residents who are curious about their eligibility status for the COVID-19 vaccine, Peterborough Public Health has developed a system to check eligibility. Residents are encouraged to check [Peterborough’s COVID-19 vaccine eligibility guidance document](#) before booking an appointment. This guidance document provides the eligibility status of all groups listed in the [Ontario COVID-19 vaccine distribution plan](#) for Peterborough region clinics. If a group is eligible, the guidance document will direct residents to booking information. For those groups that are not yet eligible to book a vaccine appointment, they are encouraged to sign up for the ‘Notify Me’ service at [www.peterboroughpublichealth.ca/notifyme](http://www.peterboroughpublichealth.ca/notifyme). This service will notify residents by email when it’s their turn to book a vaccine appointment.

Those seeking information about current public health measures, vaccination, or wanting to lodge a complaint, are asked to visit [www.peterboroughpublichealth.ca](http://www.peterboroughpublichealth.ca).

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#### For further information, please contact:

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